

STAY INFORMED

Confirm a contractor. All contractors who perform at least \$5,000 worth of home improvements per year must register with the PA Office of Attorney General. Consumers can verify registration by calling 1-888-520-6680 or at <https://hicsearch.attorneygeneral.gov/>.

Check with the Better Business Bureau or the Pennsylvania Bureau of Consumer Protection at 1-800-441-2555.

Learn more about fraud schemes and tips to protect yourself and family at the FBI's Common Fraud Schemes webpage: <https://www.fbi.gov/scams-and-safety/common-fraud-schemes>.

Review the U.S. Senate Special Committee on Aging's fraud book outlining the top ten frauds impacting seniors: <https://www.aging.senate.gov/fraudbook/index.html>.

I SUSPECT A SCAM!

Scam artists are nearly always friendly and have "honest faces" or pleasant authoritative voices. This is how they gain your trust. If you've fallen victim to fraud, take action quickly. Notify your bank and your credit card company, contact the Social Security Administration about potential identity theft and contact one of the credit-reporting agencies (Equifax, TransUnion or Experian) to place a fraud alert on your file.

CALL THE POLICE TO REPORT THE INCIDENT

If you are suspicious about people in your neighborhood contact your local police department or your local Pennsylvania State Police station.

You can also contact the Pennsylvania Office of Attorney General's Senior Protection Unit at 1-866-623-2137 or seniors@attorneygeneral.gov.

Enhancing Senior Safety Protect Yourself From Scams

On the street · On the phone
At your door

